

Learning about the Emergency Management Professional Independent Study Learning Objectives, Questions and Answers

Learning Objectives

After reading this material, the student will be able to:

1. Define what emergency management is
2. Discuss who works in emergency management
3. Identify what emergency management employment is like along with various career options
4. Project what emergency management professionals make
5. Anticipate how to become an emergency management professional and advance in their career

Introduction and Module 1

True False

1. Emergency management is one of the most important professions in light of more and worse disasters. **True** (correct answer) or False?
2. Emergency management has a positive impact on society. **True** (correct answer) or False?
3. Most people have a solid comprehension of emergency management. True or **False** (correct answer)?
4. The Department of Labor Quick Facts has thorough information about emergency management professionals. True or **False** (correct answer)?
5. Modern emergency management has been around forever and it is a simple and straight-forward field. True or **False** (correct answer)?
6. Disasters produce injury and death, but not damage and disruption. True or **False** (correct answer)?
7. There is no difference between an emergency and a catastrophe. True or **False** (correct answer)?
8. Emergency management is a managerial function to help communities reduce vulnerabilities and deal with disasters. **True** (correct answer) or False?
9. There are very few functions related to disasters and emergency management. True or **False** (correct answer)?
10. The principle "collaborative" is related to create trust among partners. **True** (correct answer) or False?

Matching

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|------------------------|---|
| 1. Department of Labor | A. Large scale disasters with extensive impacts |
| 2. Emergencies | B. Moderately sized events |
| 3. Disasters | C. Small scale events with limited impacts |
| 4. Catastrophes | D. Produces an Occupational Outlook Handbook |

Answers: 1 – D, 2 – C, 3 – B, 4 - A

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|--------------------------|---|
| 5. Natural hazards | A. Petro-chemical releases and power plant failures |
| 6. Technological hazards | B. Transportation accidents and terrorist bombings |
| 7. Anthropogenic hazards | C. Earthquakes and hurricanes |

Answers: 5 – C, 6 – A, 7 - B

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| 8. Mitigation | A. Efforts to increase readiness for a disaster |
| 9. Preparedness | B. Efforts to help the community rebound after a disaster |
| 10. Response | C. Efforts to reduce risk and loss |
| 11. Recovery | D. Efforts to save lives and protect property |

Answers: 8 – C, 9 – A, 10 – D, 11 - B

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| 12. Training | A. Determining what areas need attention first |
| 13. Damage assessment | B. Disposing of rubble |
| 14. Debris removal | C. Helping buildings/infrastructure to withstand disasters |
| 15. Structural mitigation | D. Providing goods or services to disaster victims |
| 16. Disaster assistance | E. Informing responders or citizens about disasters |

Answers: 12 – E, 13 – B, 14 – B, 15 – C, 16 – D

Multiple Choice

- Emergency management is vital since:
 - Disasters are increasing in frequency and intensity.
 - Vulnerability is increasing
 - It addresses serious challenges in society
 - All of the above** (correct answer)
- Which of the following has the most significant and far-reaching impacts?
 - An emergency
 - A disaster
 - A catastrophe** (correct answer)
 - All of the above
- Who produced the most well-known definition of emergency management?
 - The Department of Homeland Security
 - The FEMA Emergency Management Focus Group** (correct answer)
 - The National Governor's Association
 - None of the above

4. What are the goals of emergency management?
 - a. Protect life
 - b. Protect property
 - c. Protect the environment
 - d. **All of the above** (correct answer)
5. What are the goals of emergency management?
 - a. Protect life
 - b. Protect property
 - c. Protect the environment
 - d. **All of the above** (correct answer)
6. Which action is interested in thwarting a terrorist attack before it occurs?
 - a. Preparedness
 - b. Response
 - c. **Prevention** (correct answer)
 - d. Recovery
7. What phase is most interested in dealing with the immediate impacts of disasters?
 - a. Mitigation
 - b. Preparedness
 - c. **Response** (correct answer)
 - d. Recovery
8. What functions are related to emergency management?
 - a. Exercises
 - b. Mass fatality management
 - c. Media relations
 - d. **All of the above** (correct answer)
9. "Risk-driven" implies:
 - a. **Emergency managers use sound judgment to assign priorities** (correct answer)
 - b. Synchronize the activities of all stake holders
 - c. Ensure unity of effort
 - d. Promote trust and sincere relationships
10. "Professionalism" suggests:
 - a. Emergency managers based their action on science
 - b. Emergency managers value ethical approaches to disasters
 - c. Seek new knowledge and skills continually
 - d. **All of the above** (correct answer)
11. The principle "comprehensive" includes:
 - a. All hazards
 - b. All phases
 - c. All stakeholders
 - d. **All of the above** (correct answer)

Module 2

True False

1. An emergency manager is just another name for a police officer, fire fighter or emergency medical technician. True or **False** (correct answer)?
2. Although a fire chief is not an emergency manager, he or she may fill emergency management roles. **True** (correct answer) or False?
3. An emergency management coordinator or director is the person “in charge” of the emergency management office and emergency management function in the community. **True** (correct answer) or False?
4. An emergency management planner is often an entry level position. **True** (correct answer) or False.
5. Emergency management professionals often write Hazard Mitigation Plans. **True** (correct answer) or False?
6. Planning is not a responsibility of an emergency manager since they only focus on disaster response activities. True or **False** (correct answer)?
7. Emergency management professional stay in their offices and write plans; they do not interact with others in the public, private or non-profit sectors. True or **False** (correct answer)?
8. Emergency management professionals are interested in best practices across the nation. **True** (correct answer) or False?
9. Emergency management professionals never work part-time? True or **False** (correct answer)?
10. Emergency management professionals may have to work weekends and/or evenings. **True** (correct answer) or False?

Matching

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| 1. Emergency managers | A. Focuses on specific hazards and functions |
| 2. Emergency management specialist | B. Involved in the private sector |
| 3. Emergency management planner | C. Has the most experience and is in charge |
| 4. Business continuity planner | D. Spends time writing plans |

Answers: 1 – C, 2 – A, 3 – D, 4 - B

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|--------------------------------|---|
| 5. Non-disaster situations | A. Respond to phone if emergency occurs |
| 6. Disaster situations | B. Monday through Friday schedule |
| 7. On-call | C. Where emergency managers work |
| 8. Emergency Operations Center | D. Require overtime and weekend work |

Answers: 5 – B, 6 – D, 7 – A, 8 – C.

Multiple Choice

1. Which of the following is false?
 - a. **An emergency manager is the same thing as a fire fighter, police officer or emergency services dispatcher.** (correct answer)
 - b. A fire chief or police chief may fill emergency management roles at times.
 - c. Emergency managers are responsible for helping their community prepare for disasters
 - d. There are many different titles for those working in emergency management.
2. What are some titles of those working in emergency management?
 - a. Emergency management administrator
 - b. Emergency operations coordinator
 - c. Emergency management assistant
 - d. **All of the above** (correct answer)
3. What is another name for an emergency management director?
 - a. Emergency management specialist
 - b. Emergency management planner
 - c. **Emergency management coordinator** (correct answer)
 - d. Business continuity planner
4. Which of the following is/are true?
 - a. There are many titles for those working in emergency management
 - b. Hospitals may hire emergency managers
 - c. Emergency management professionals may work for the Red Cross
 - d. **All of the above** (correct answer)
5. According to the Department of Labor, emergency managers:
 - a. **Lead the response during and after emergencies** (correct answer)
 - b. Do not write emergency plans
 - c. Have no relation to emergency procedures
 - d. None of the above
6. Which of the following are duties of the emergency manager?
 - a. Educate and train others about disasters
 - b. Coordinate with other organizations
 - c. Assess damage and request assistance from the federal government when needed
 - d. **All of the above** (correct answer)

7. Which of the following statement is false?
 - a. Emergency management professionals ensure resources are needed in time of a disaster
 - b. Emergency may need to hold press conferences
 - c. Emergency management professionals do not need to coordinate and plan with other agencies** (correct answer)
 - d. Emergency managers must ensure plans meet local, state and federal requirements
8. An emergency management professional may be required to:
 - a. Assess hazards
 - b. Maintain emergency operations centers
 - c. Organize training programs for staff, volunteers and responders
 - d. All of the above** (correct answer)
9. Which of the following is true?
 - a. Emergency management work is not stressful
 - b. Emergency management work can be arduous** (correct answer)
 - c. Emergency Management professionals do not have to work holidays ever
 - d. Emergency management work is often routine and boring
10. Which of the following is/are not correct statements?
 - a. Emergency management professionals work in an office setting
 - b. Emergency management professionals do not have to work on weekends** (correct answer)
 - c. Emergency management professionals may have to work evenings
 - d. Emergency management professionals may have to work overtime

Module 3

True False

1. Emergency management professionals may work in government. However, they may also work in hospitals and universities. **True** (correct answer) or False?
2. Emergency management professionals only work at the state level of government. True or **False** (correct answer)?
3. The Red Cross employs individuals who work in the emergency management profession. **True** (correct answer) or False?
4. Faith-based organizations are not related to emergency management in any way, shape or form. True or **False** (correct answer)?
5. Emergency management is a distributed function. This means that many people may fill emergency management duties. **True** (correct answer) or False?
6. The Department of Transportation is only interested in traffic patterns and congestion and not disasters. True or **False** (correct answer)?

7. The Department of Housing may assist victims in finding temporary and permanent housing after a disaster. **True** (correct answer) or False?
8. The U.S. Department of Agriculture identifies food needs after a disaster. **True** (correct answer) or False?
9. The Department of Energy is not concerned about nuclear disasters. True or **False** (correct answer)?
10. NASA may utilize its satellites to assist in disaster response. **True** (correct answer) or False?
11. The Social Security Administration only deals with retirement and has not relation to disasters or emergency management. True or **False** (correct answer)?
12. Because it has a large fleet of vehicles, the U.S. Postal Service may prove valuable to those responding to a disaster. **True** (correct answer) or False?
13. The USGS provides expertise regarding earthquakes and volcanic eruptions. **True** (correct answer) or False?
14. One of the important roles of the National Weather Service is to issue warnings about tornadoes and flooding. **True** (correct answer) or False?
15. Tribal governments do not have individuals that fill emergency management functions. True or **False** (correct answer)?
16. Insurance companies only deal with vehicle accidents; they are not interested in disasters. True or **False** (correct answer)?
17. Businesses may provide vital goods and services to emergency management professionals before, during or after disasters. **True** (correct answer) or False?
18. Emergency management professionals make, on average, much less than the typical employee in the United States. True or **False** (correct answer)?

Matching

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|-------------------------------|---|
| 1. Police officer | A. Addresses mass fatality issues after disasters |
| 2. Department of Public Works | B. Declares an emergency or disaster |
| 3. Coroner's Office | C. Provides traffic control after disasters |
| 4. Public Information Officer | D. Restores utilizes after disasters |
| 5. Mayor | E. Works with the media after a disaster |

Answers: 17 – C, 18 – D, 19 – A, 20 – E, 21 - B

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| 6. Department of Commerce | A. Collects and processes critical information |
| 7. Department of Education | B. Oversees the U.S. Army Corps of Engineers |
| 8. National Guard | C. Ensures the response complies with all laws |
| 9. Department of Defense | D. Act as a liaison with business after disaster |
| 10. Department of Justice | E. Participates in security, traffic control, debris removal |

Answers: 22 – D, 23 – A, 24 – E, 25 – B, 26 - C

Multiple Choice

- Which of the following is not a title for an emergency management professional?
 - Emergency management specialist
 - Emergency management director
 - Emergency management planner
 - Emergency services coordinator** (correct answer)
- Which of the following is often name given to the emergency manager in the private sector?
 - Business continuity planner** (correct answer)
 - Emergency management administrator
 - Disaster specialist
 - Volunteer coordinator
- What is the name of the location where emergency management professionals typically coordinate disaster response and recovery operations?
 - Incident Command Center
 - Volunteer Coordination Point
 - Emergency Operations Center** (correct answer)
 - Emergency Shelter
- Which of the following statements is false?
 - Emergency management professionals do not have to work overtime** (correct answer)
 - Emergency management professionals work in an office
 - Emergency management professionals visit and network with others in government, businesses and the Red Cross.
 - Emergency management professionals may experience stress at times
- Which of the following work in the private sector?
 - Risk managers
 - Disaster recovery specialists
 - Business continuity planners
 - All of the above** (correct answer)
- Which state agency is most likely to be involved in helping individuals deal with stress after a disaster?
 - The Department of Environmental Protection
 - Department of Public/Mental Health** (correct answer)
 - State Emergency Management Office
 - The National Guard
- Which of the following federal agencies is most concerned about terrorism?
 - Department of the Interior
 - The State Department
 - The Department of Homeland Security** (correct answer)
 - The Federal Communications Commission

8. Which of the following federal agencies is most likely to investigate airplane accidents?
 - a. **The National Transportation and Safety Board** (correct answer)
 - b. The Federal Bureau of Investigation
 - c. The Tennessee Valley Authority
 - d. The National Aeronautics and Space Administration
9. Which sector is expected to have the fastest employment growth in the emergency management area?
 - a. Public
 - b. **Private** (correct answer)
 - c. Non-profit
 - d. Faith-based organizations

Module 4 and Conclusion

True False

1. Almost anyone could get a job in emergency management in the past. **True** (correct answer) or False?
2. In the past, emergency management professionals learned on the job. **True** (correct answer) or False?
3. The number of emergency management related jobs is expected to decline over the next 25 years. True or **False** (correct answer)?
4. Governments and businesses are anticipated to hire more individuals to work in emergency management because of the potential for disasters of all types. **True** (correct answer) or False?
5. To obtain a job in emergency management today, a college degree is becoming more essential. **True** (correct answer) or False?
6. There are no degrees in emergency management today. True or **False** (correct answer)?
7. Developing a professional portfolio could give you an edge when you are seeking employment in emergency management. **True** (correct answer) or False?
8. Participating in CERT will only help you find employment if you want to be a first responder. True or **False** (correct answer)?
9. There are no certifications for emergency management professionals as of yet. True or **False** (correct answer)?
10. FEMA provides many professional development courses to enhance your knowledge and skills about disasters and emergency management. **True** (correct answer) or False?

Matching

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|----------------------------|---|
| 1. Education | A. Allow application of book knowledge |
| 2. Professional membership | B. Being credentialed in emergency management |
| 3. Internships | C. Learning and obtaining a degree |
| 4. Training | D. FEMA's Independent Study courses |
| 5. Certification | E. Joining IAEM |

Answers: 1 – C, 2 – E, 3 – A, 4 – D, 5 – B

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| 6. Communication Skills | A. Work with other agencies |
| 7. Critical-Thinking Skills | B. Write out and communicate plans |
| 8. Decision-Making Skills | C. Anticipate hazards and problems |
| 9. Interpersonal Skills | D. Organize a variety of people |
| 10. Leadership skills | E. Identify solutions and approaches |

Answers: 6 – B, 7 – C, 8 – E, 9 – A, 10 - D

Multiple Choice

1. What organization could help you discover educational opportunities in emergency management?
 - a. The Federal Bureau of Investigation
 - b. The Department of Justice
 - c. The FEMA Higher Education Program (correct answer)**
 - d. The American Red Cross
2. If you are interested in advancing your education, you may want to ask program directors or advisors about:
 - a. General education requirements
 - b. Mode of delivery
 - c. Job placement rates
 - d. All of the above (correct answer)**
3. A professional portfolio may include:
 - a. A disaster plan
 - b. An exercise design
 - c. A grant application
 - d. All of the above (correct answer)**
4. Recommendations to prepare for a career in emergency management include:
 - a. Completing an internship
 - b. Seeking training opportunities
 - c. Being mentored by a professional in the field
 - d. All of the above (correct answer)**

5. Applicants to be a Director of Emergency Management may have experience in:
 - a. The military
 - b. Law enforcement or fire fighting
 - c. Emergency management agencies
 - d. All of the above** (correct answer)
6. What can be done to improve your probability of employment in emergency management:
 - a. Volunteer for the Red Cross
 - b. Serve an internship
 - c. Participate in the CERT program
 - d. All of the above** (correct answer)
7. CEM stands for:
 - a. Certified Emergency Management** (correct answer)
 - b. Classified Emergency Material
 - c. Critical Emergency Message
 - d. Crucial Emergency Methods
8. Where can you obtain additional training in emergency management?
 - a. FEMA's Emergency Management Institute
 - b. State emergency management agencies
 - c. Both A and C** (correct answer)
 - d. None of the above
9. What is one of FEMA's most recently developed programs to advance the emergency management profession?
 - a. CEM
 - b. Emergency Management Professional Program** (correct answer)
 - c. The Standard Emergency Management Credential
 - d. The CBCP designation
10. Interpersonal skills implies:
 - a. An ability to communicate through written documents
 - b. An ability to lead and direct others
 - c. An ability to work well with others** (correct answer)
 - d. An ability to anticipate hazards