



FEMA

Independent Study Program Fact Sheet

February 2024

General Information

The Emergency Management Institute's (EMI) Curriculum Standards and Instructional Technology Branch provides the Independent Study Program (ISP). This is a distance learning program which offers training, online and free of charge, to the nation's emergency management network and the general public. It serves as both an alternative means to deliver valuable training to the professional and volunteer emergency management community as well as an opportunity to improve public awareness and promote disaster preparedness nationally.

The [Independent Study Program website](#) offers over 200 training courses. There has been substantial growth in the program since 2004 due to the National Incident Management System training requirements.

The [EMI Student Portal](#) was launched in July 2022 and allows students to access their training records and completion documents online.

Students obtain continuing education units for most ISP courses. Students can also request an Official Transcript to be sent to a college or university for the purposes of accreditation.

In addition, the program provides a customer support center to assist students with portal accessibility, credential verification, and website support. The customer support center can be reached through email at Independent.Study@fema.dhs.gov or telephone at 301-447-1200. The hours of operation are Monday through Friday, 8:00 am – 4:30 pm EST.

Program Statistics

In Fiscal Year 2023:

- ISP processed over 3 million test submissions.
- There were 2,344,831 successful course completions.
- The average cost per student completion was \$1.02.
- The ISP customer support center assisted with over 58,000 student inquiries.

Emergency Management Institute, 16825 S. Seton Ave., Emmitsburg, MD 21727
FEMA Independent Study Program Office: (301)447-1200 Fax: (301)447-1201

Independent.Study@fema.dhs.gov
[Visit the Independent Study Website](#)